

## SpotBot<sup>®</sup> 4G User Manual



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Every year more than \$12B in goods are lost and over \$100B are damaged during transport. Companies are working to connect their supply chain to improve visibility of where shipments are, what conditions they are exposed to and who should be accountable for loss or damage.

The SpotBot<sup>®</sup> 4G Plus is the ideal solution for connecting you to your supply chain. Delivering tri-axial impact, temperature, and humidity monitoring along with location tracking, the SpotBot connects you to your assets via the SpotSee Cloud. Log-in to see the status of your shipment and receive alerts throughout its journey.

### SpotBot 4G+ Features & Benefits

- Monitor location, impact, temperature and humidity
- 4G LTE-M and connectivity
- Access to information through a secure, dedicated web portal
- Accurate reporting of unacceptable conditions
- Custom, timely alerts of changing conditions of your shipment

### **Configure the SpotBot 4G**

The SpotBot 4G+ is configured over the air by accessing the SpotSee Cloud. Users can change unit configurations as well as consignment and reporting parameters.

### **Battery Replacement**

The SpotBot 4G+ has a custom battery pack. The battery will last between 1 and 3 years depending on unit configuration. When necessary, a battery replacement is available from SpotSee. Please contact your SpotSee representative for more information.

#### **Firmware Updates**

The SpotBot 4G+ firmware is automatically upgraded over the air. There is no need to connect the unit to an external computer. When the SpotBot 4G+ is connected to the cellular network, any available firmware upgrades will automatically download to the unit.

### **Access to Cloud Platform**

Each device is shipped with a card containing its "Registration Token."

Users can either scan the QR code or follow the link to register a new device.



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#### **New User Set Up**

New users will be prompted to set up a user name and password as well as to define some basic preferences.

	2	
Full Name	/	
Email	8	
Temperature Scale	Celclus ("C)	
Date Format	mm/dd/yyyy (04/04/2024)	
Time Zone	<ul> <li>(UTC -05:00) Eastern Time (US &amp; Canada), Bogota, Lima</li> </ul>	
	Update Password?	
	Generate P      inimum eight (8) characters in length, at least two (2) complexity controls (upperase	assword

#### **Returning User Sign On**

After a username and password have been established, users can sign in by navigating to track.spotsee.io and signing in.

<b>Spet</b> See	🛓 SIGN IN
Username	*
Password	Reset Password?
Remember Me	Sign In
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### Dashboard

Upon signing in, users will access their Dashboard which provides an overview of the Locations, Assets, and Consignments (or Trips) belonging to that user. These items can be filtered by Asset Type and Status. It also enables search for a specific Asset.



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### **Navigation Bar**

When the cursor is positioned over the left side of the DASHBOARD, the NAVIGATION BAR will appear. This menu allows the user to choose the appropriate screens for configuration and visualization of assets, contracts, locations, consignments, notifications.



### **Assets Management Screen**

By using the Navigation Bar to enter the Asset Management Screen, the user will display summary information for each of their devices.

SpetSee												Tyson Client Client
	t											🖌 / Asset Manag
# Home												
🗞 Assets 🧳												
		All Asset Types			v							
	age											
Cocations												
🛲 Consignments	_		Unit ID 🕴		Contract	Last Contact 0	Contact Type	9		Status 0		¢
		SpotBot4G	SP100180	SP100180	SB4GCON-3	2024-01-18 20:12:17	Visit		•	× .	2023-08-17	🗢 🔍
Notifications		SpotBot4G	SP100146	SP100146	SB4GCON-3	2024-01-20 16:04:53	Visit		•	<b>~</b>	2023-08-17	
<b>¢\$</b> Admin •		SpotBot4G	SP100119	SP100119	SB4GCON-12	2024-01-18 09:23:07	Visit		Ŷ	~	2023-07-28	
🕑 Help		SpotBot4G	SP100085	SP100085	SB4GCON-12	2024-01-21 22:26:05	Visit				2023-01-31	
😃 Logout									<u> </u>			

Below are definitions for the fields and buttons found on the Asset Management Screen:

- Client: Company name of Client (purchaser) of the connected device.
- Asset Type: Type of SpotSee connected asset (SpotBot4G, ShockLog Cellular, ShockLog Satellite, etc.)
- Unit ID: Serial number of the unit (this number can be found on the front label of the device)
- Contract: Service contract associated with the device (3 Month, 6 Month, or 12 Month)
- Last Contact: Date and time when the unit last reported to the SpotSee Cloud
- Contact Type: Methodology used to deliver the most recent position of the unit (Visit = WiFi, Cell = Cellular Network)
- Status: Activation status of the device (green icon = active, red icon= inactive, and yellow icon = update pending)
- Activated: Date the unit was activated

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Users can view or edit detailed information for specific devices by clicking on one of the following icons associated with that device.



By clicking on the pin icon the user will open a new window with last reported geographic location of the device in google maps.





Clicking on the blue eye icon allows provides access to a screen with Asset Details, the Trip Route, the Trip Communication History, and the Temperature & Humidity Data for that specific device. From this screen the user can change the date range of the data viewed. The user can also deactivate the asset from this screen.

Asset Details         Asset Details           Contract Type:         5P100180         Sensor 1D:         B48A9A5C0706           Contract Type:         5846C0N-3         Contract Type:         2024017-2023-11-7           Contract Type:         202401-23 021348 (Cell)         Sensor         20250817-2023-11-7	Tyson Client Client	Tyson Client								e	oetS
Asset Details           Col         Profito         SP00100         Sensor 10:         B48A0A6c07:06           Contract Type:         SB46C0N-3         Contract Period:         202:0617-2023-11-17           Col         Last Sens:         022:012-302:01248 (cell)         Satus:         Active	/ View Asset SP100	i Asset Management / View Ass								set Management	. ,
Contract Type:         StadGOLH3         Contract Period:         2023/06-17-2023-11-17           •         Last Sen:         2024/01-25/02-13-48 (Cell)         Status:         Active	+										
Last Seen: 202401-25 22:13:48 (Cell) Salacciones Salacciones Salacciones Connectores Conne											
			2023-08-17 - 2023-11-17	Contract Period:					SB4GCON-3	Contract Type:	
Date Range: Asset Actions: Destructions:			Active	Status:				13:48 (Cell)	2024-01-25 02:	Last Seen:	
			De-Activate Asset	Asset Actions:	0	2024-04-18	to	2023-05-07	*	Date Range:	

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Trip History							
Unit ID	Unit Name	Location	Туре	Latitude	Longitude	Arrived	Duration
SP101011	SP101011		Cell	32.949	-96.821	04/10/2024 03:04:38	In transit
SP101011	SP101011		Cell	32.949	-96.821	04/09/2024 15:04:08	In transit
SP101011	SP101011		Cell	32.950	-96.822	04/09/2024 03:02:40	In transit
SP101011	SP101011		Cell	32.952	-96.828	04/08/2024 15:02:03	In transit
SP101011	SP101011		Cell	32.949	-96.821	04/08/2024 03:00:26	In transit



**0**0

By clicking on the yellow settings icon, the user will navigate to the configuration screens for that device. The three tabs on this screen display the current unit configuration, notification, and advanced settings and provide the user with the opportunity to adjust these settings using drop-down menus.

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Configure Asset S	Configure Asset SP100180						
Unit Configuration Notification Settings		Advanced Configuration					
	Unit Name	✓ SP100180					
	Shock Threshold	A 10g Requested Value: 10g	~				
Temperatu	re Monitoring Period	4 Hours       Requested Value: 4 Hours	~				
	Upload Interval	● 50 Hours ✓ i	i				
GP	S Acquisition Interval	●     120 Hours     ✓     i       Requested Value: 120 Hours	i				
		✓ Save Unit Configuration					

### **Unit Configuration**

Drop down menus may be used to adjust the following parameters:

- Shock Threshold: Range of impacts that will be recorded/reported by the unit (3-100G or Disable Shock Sensor)
- **Temperature Monitoring Period:** Interval for the device to record/report temperature/humidity data (15 Minutes- 150 Hours or Disable Temperature/Humidity Sensor)
- Upload Interval: Time interval for data upload when no movement is detected (2-100 Hours)
- GPS Acquisition Interval: Time interval between attempts to obtain a GPS location (48-144 hours)

The setting change is done over the air; a cell connection is needed for the configuration to be changed so it may take up to 24 hours for the update to be reflected in the unit. Select SAVE CONFIGURATION when you have completed the changes.

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Configure Asset S	SP100954	
Unit Configuration	Notification Settings	Advanced Configuration
	Alarm Notifictions	Email list to receive Impacts notifications (comma, or semi colon separated list)
		Tick to Enable Alarm Notifications.
		✓ Save Notification Settings

### **Notification Settings**

To receive impact Alarm Notifications:

- Enter the email addresses of those to receive the alarms (separated by commas or semi-colons)
- Tick the check box to enable the notifications function
- Click the Save Notification Settings button

Unit Configuration	Notification Settings	Advanced Configuration	
Wifi Settings			
	SSID	Requested Value:	
	WiFi Password	Requested Value:	
	SSID 2	Requested Value:	
	WiFi Password 2	Requested Value:	

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Airplane Mode	
	Tick to Enable Airplane Mode and apply the settings below
Start Date	Requested Value: N/A
Start Time	<ul> <li>Select Start Time</li> <li>Requested Value: N/A</li> </ul>
Duration	Select Duration Vialue: N/A
	✓ Save Advanced Configuration

### **Advanced Configuration**

The Advanced Configuration settings allow a user to adjust:

- Wifi Settings known Wifi devices and passwords that the device may communicate with along its journey
- Airplane Mode period when device will be in-flight and should not utilize cellular communication.

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### **Contracts Screen**

By using the Navigation Bar to enter the Contracts Screen, users are able to view Available and Allocated Contracts and make edits or changes to this allocation. The Contracts Screen provides a simple view of the contract length associated with each ASSET owned by the CLIENT.

tracts						😭 / Cor	ntracts /
Contracts							
Contract 📰 All Contrac Type	Types 🗸						
10  v records per page				Search			
Partner	Client	0 Unit ID 0	Unit Name 🔻	Contract 0	Status 👌	Activated	¢ (
Dallas Demo	Dallas Demo Client	SP100180	SP100180	SB4GCON-3	<ul> <li></li> </ul>	2023-08-17	
Dallas Demo	Dallas Demo Client	SP100146	SP100146	SB4GCON-3	×	2023-08-17	
Dallas Demo	Dallas Demo Client	SP100119	SP100119	SB4GCON-12	<ul> <li></li> </ul>	2023-07-28	
Dallas Demo	Dallas Demo Client	SP100085	SP100085	SB4GCON-12	<b>~</b>	2023-01-31	

- **Contract:** Service contract associated with the device (3 Month, 6 Month, or 12 Month)
- Status: The icons in the Status column denote the status of a contract (green check for active and red x for inactive).
- Activated: Date the unit/contract was activated.

The user has the ability to Unallocate, Edit, or Remove Contracts by clicking on the appropriate icons in the final column (hover cursor over the icon to determine its function).

### **Locations Screen**

The Locations screen allows the user to set the origin point and destination point(s) for shipments. At a minimum, origin and destination LOCATIONS must be created to generate a CONSIGNMENT (or trip).

Locations											+ Add Locatio
Partner	SP4GDEMO - SpotBot 4G D	emo		✓ Client III View	rall						~
10 • records per page							Search				
Partner 👙	Client 🔶	Site Code	Name 🔻	Address 🕀	Latitude 🗄	Longitude 👙	Radius 🔶	Return 🔶	Default 👙	Status 👙	
5potBot 4G Demo	Central Demo	Wrigley Field	Wrigley Field	1010 West Addison Street, Chicago, IL, USA	41.947525	-87.655332	100	×	×	<b>~</b>	C a
5potBot 4G Demo	Northeast Demo	UPS Store	UPS Store Test	45 Lafayette Terrace, North Hampton, NH 03862, USA	42.997033	-70.815317	100	×	×	×	
potBot 4G Demo	West Demo	AGP Glass	Tracy	6872 Promontory Pkwy, Tracy, CA 95377, USA	37.732411	-121.529541	100	<b>~</b>	×	<b>~</b>	
potBot 4G Demo	West Demo	Tom's Test	Tom Daly	3304 Inverness Court, Sacramento, CA, USA	38.625277	-121.370803	100	×	×	<b>~</b>	C C
potBot 4G Demo	SP4GDEMO	test 1	Tim Test 1	2 Handcroft Close, Crondall, Farnham GU10 SRY, UK	51.239145	-0.860618	100	×	×	<b>~</b>	C (
SpotBot 4G Demo	Northeast Demo	Chicago	Tianev	304 Birchwood Lane, Bloomingdale, IL 60108, USA	41.941048	-88.065045	300	×	×	<b>~</b>	8

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### **Add Locations**

Click the +Add Location button on the Locations Screen to create a new location.

Locations		9 Go Back
Partner	SP4GDEMO - SpotBot 4G Demo 🗸	82 Cafe Belvedere () Sandwick () Belvedere ()
Client	SP4GDEMO - SP4GDEMO	Supreme Lending Stille Rocket
Site Code	0008	Clast, Fmilps     Murrential     Sopotse Headquarters     Sopotse
Name	SpotSee Headquarters	ndtronics ATM Brinkley Sargent Guorum Cuorum Comerica Bank Impr
Address.	Q 5000 Quorum Drive, Dallas, TX, USA Start with zip/postal code or street and then select an address, you may also reposition the marker on the map if the location is not correct.	Addison's Best O
Latitude	<b>Q</b> 32.9480605	Sevel on Landmark
Longitude	•96.8254278	se Returns Constant Valet
Radius	al 100 Meter Radius V	
	Default Home Location?	
	Return Location?	
	✓ Create Location	

The **Site Code** and **Name** are determined by the Client. Enter the physical address (or business name) into the Address field. This field is supported by Google Maps. A pin will appear in the **Map** on the right side of the screen. The pin can be moved to the exact location desired. It is possible to use the person icon to get a street level view of the address if desired.

Latitude and Longitude are populated automatically and will update if the pin is moved.

**Radius** is determined by the Client and represents the area around the pin that will determine if the shipment is at the defined location. The radius may be set between 100-1,500 meters.

Locations may also be assigned one of the following designations:

- **Default Home Location:** A user might choose this designation if it represents a point of origination for multiple Consignments.
- **Return Location:** A location where the device should be returned to if the units are in a closed supply loop. This field allows the user to know when units have returned and are available for redeployment.

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### **Consignments Screen**

The Consignments screen allows users to create specific trips. This screen contains information relevant to a trip: the partner, client, order reference, destination, journey start date, and status/date of delivery. In cases where the device is to be returned to its origin, the status under Returned and Date will be updated accordingly.

Consignments											+ Add Consignmer
Partner	SP4GDEMO	- SpotBot 4G De	mo	II View a	II View all						
Status	Open			Search	Junit ID	or Name		Search <b>Q</b>			
10 • records pe	r page							Search			
Partner 🔶	Client 0	Ref \$	Destination		\$	Started 🔻	Delivered \$	Date 🕴	Returned 🕴	Date 🕴	
SpotBot 4G Demo	Central Demo	Wrigley Field	Wrigley Field			10/16/2023			н		• 6 🕯
SpotBot 4G Demo	Great Lakes Demo	Sample Trip	Shelly Test			09/19/2023					• 6 🕯
5potBot 4G Demo	Central Demo	Central Test	Kralg Nunn			08/08/2023			н		• 7 1
SpotBot 4G Demo	Great Lakes Demo	Shipping to Customer XYZ	Archie's Den			06/07/2023	<b>*</b>	06/08/2023			• •
5potBot 4G Demo	Northeast Demo	Test 3	Ficociello			06/07/2023					• 6 🕯
ipotBot 4G Demo	SP4GDEMO	TCL Conference in Frankfurt	SpotSee Deeside			06/06/2023					<b>e</b> C <del>û</del>

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### **Add Consignment**

To add a consignment, select +Add Consignment. The Consignment Ref field is user defined and the Client should determine a name/number that is meaning for them.

The **Start Date** defaults to the current date but should be adjusted to reflect the date that the journey is to begin, and the unit will start recording.

All Locations defined by the user will be available as options in the **Destination** and **Return Location** drop down menus. The user should select the appropriate, pre-defined, location for each. The **Return Location** is the address where the device will be returned at the end of a journey.

Once all the desired fields have been updated appropriately, click the **Create Consignment** button to move on to the phase of adding assets to the consignment.

Consignments		
Consignment Ref		i
Start Date	2024-04-18	
Destination	Select Destination	~
Return Location	Select Return Location (if required)	~
	✓ Create Consignment	

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### **Selecting Assets for a Consignment**

When the user clicks on the **Create Consignment** button an **Assets** menu will appear. This screen allows the user to search and identify the unit or units that will be used on the consignment.

Assets					
Unit ID				Delivered Returned	
Search for assets below					
					_
Search					
	Unit ID	Search for Assets	٩		

### **Notification Groups Screen**

The Notification Groups screen provides many more notification and reporting options than the simple impact alerts that can be specified in the Notification Settings tab of the Asset Management screen. In Notification Groups, users can set up Impact, Temperature, Humidity, Transit, and Consignment reporting and alerts (as well as identify the timing and recipients for these notifications). To generate and distribute these reports to the appropriate parties, the user must first navigate to the Notification Groups screen.

Notification Groups										+ Add Notif	ication Group
Partner	SP4GDEMO - SpotBo	ot 4G Demo	•	Client	III \	/iew all					*
10 • records per page						Sea	Search				
Partner 🗄	Client $ ilde{2}$	Group Name					¢	Recipients 🗸	Schedules	Default 🕴	
SpotBot 4G Demo	Central Demo	Kraig's Demo Device						1	0	×	C B
SpotBot 4G Demo	Mexico Demo	Notifications Mexico						1	4	×	6
SpotBot 4G Demo	Northeast Demo	Hartford						1	1	×	C B

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### Add a Notification Group

To add a Notification Group, click the +Add Notification Group button and the screen that enables configuration will appear.

Notification Groups	
Group Name	
Temperature Scale Celcius (°C)	~
Date Format yyyy-mm-dd (2024-04-18)	~
Time Zone (UTC) Western Europe Time, London, Lisbon, Casablanca	~
Default Notification Group?	
Transit Settings	
Days in Transit     5     ^     V       Days at Location     14     ^       V     Days on Report     2     ^	
Shock Thresholds	
Shock Threshold 🛕 Disable Notifications 🗸 Days on Report 1 🧍 🗸	*
Measurement Thresholds	
Minimum Temperature	
Minimum Humidity 🔹 Disable Notifications 👻 Maximum Humidity 👻 Disable Notifications 👻 Format 🗋 Excel	~
✓ Create Notification Group	

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The transit settings allow the user to easily identify consignments or shipments that are outside of the expected delivery timeframe. The user will define Days in Transit for the shipment as well as Days at Location. Days on Report references the number of days that these parameters will be monitored.

Users will also determine the monitoring thresholds for Shock, Temperature, and Humidity using the appropriate drop-down menus. For each condition the user may also choose to Disable Notifications.

The user must select the format for reporting (pdf, excel, or CSV). Once the parameters are updated, click the Create Notifications Group button. The screen that appears allows the user to identify the report recipients and define the reporting schedule.

Recipients										-
Name		Email		Mobile	Consignments	Impacts	Measurements	Transit	On Event	
Please add a recipient below										
Add Recipient										•
Name 🖋		Email	2			Mobile	International format			
Notifications										
Consignment Reports?	Impact Reports?	Measurements Reports?	Transit Notification	ns? Or	n Event Notification	าร?				
	Save Recipient 🗸 Cancel	Changes								
Add Schedule										÷
Scheduled Time Ø S	elect Time Slot	•								
Scheduled Days										
Mon	Tue	Wed	Thu	Fr	i					
Sat	Sun									
Include Notifications										
Consignment Reports?	Impact Reports?	Measurement Reports?	Transit Notificatio	ns?						